



## Reducing the risks of reopening

Expert COVID-19 business support from our Specialist Partners

Retirement  
Investments  
Insurance  
Health





## Putting protection front of mind as the country gets back to business

Aviva Risk Management Solutions have a wealth of experience in helping customers protect their businesses. This includes partnering with specialists who offer a wide range of useful products and services.

As businesses face unprecedented challenges from Covid-19, we are able to bring you specific support from our Specialist Partners offering products and services with preferential terms and some Aviva exclusive deals, to help you get back to business and welcome customers and employees with more confidence and more safety.



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Protecting your property







## Building your business resilience

Building resilience into your business is more relevant than ever in the current climate. Aviva have a range of partners who can assist in this area to help keep businesses trading. Support is available through crisis management workshops, business continuity planning, organisational resilience platforms and reputational protection.

Business continuity services



Organisational inspection and training solutions



Online reputation security



# Supporting business resilience with Horizonscan

Horizonscan specialises in making businesses more resilient to crisis events. Their team consists of a range of relevant subject matter professionals who are experts in coaching and training. They deliver consultancy on Business Continuity and Crisis Management globally.

## **Covid-19 Organisational Debrief Workshop**

This workshop can be delivered by Horizonscan coaches either on-site or online. It explores key organisational learnings during Covid-19 and includes a supporting implementation report.

## **Business Continuity Planning and Development**

The profile and benefits of robust business continuity planning have never been more in focus. Horizonscan can support your business in the development of a new or existing Business Continuity Plan.

[Find out more](#)

Contact 01304 806 873 or email [enquiries@horizonscanbcp.com](mailto:enquiries@horizonscanbcp.com)



# Making training and inspections easier with SafetyCulture

SafetyCulture's mission is to help companies achieve safer and higher quality workplaces all around the world through innovative, low-cost mobile-first products.

## **iAuditor mobile inspection platform**

SafetyCulture's iAuditor platform can be used to perform quick checks and detailed inspections.

- You can choose from a host of available checklists, including Aviva's own Loss Prevention Standards, or you can upload or bespoke your own checklist to suit your business needs.
- These checklists can then be instantly distributed for use via a mobile app to your frontline workers to create real-time monitoring.
- You will have immediate visibility across all your locations, which will be particularly beneficial throughout reopening, managing and adapting to living with Covid-19.

## **Team Train mobile video training solution**

Team Train is a mobile video training solution which can be used by organisations to record their own short and simple training clips and deliver them direct to their staff via a mobile app. A great solution for distance learning on the go and of particular value in the current climate.

[Find out more](#)

Contact Adam Gillett on 0161 768 1124 or email [aviva@safetyculture.com](mailto:aviva@safetyculture.com)







## Online reputation security from RiskEye

Included within the multiple challenges businesses are facing in reopening, online reputation will be under significantly increased scrutiny, and support is available in this area to combat this potentially damaging risk.

RiskEye are a complete online reputation protection and management solution. They utilise expert risk analysis and the latest technology to detect, identify and mitigate online reputational risks.

RiskEye's 24/7 service packages provide peace of mind and help support against the new online challenges facing businesses during these unprecedented times.

[Find out more](#)

Contact Sarah Holland on 07990 834456 or email [sarahholland@riskeye.com](mailto:sarahholland@riskeye.com)





# Protecting you, your people and your business

With an abundance of new guidance and protocols relating to the Covid-19 pandemic, there are now more actions for businesses to take to make everyone as safe as possible.

Our Specialist Partners offer a wide range of products and services to help protect employees, customers and your property.

## Support with physical protection measures

- Professional cleaning products ›
- Decontamination cleaning services ›
- Social distancing and hazard protection products ›
- Personal protective equipment ›
- Elevated temperature checking solutions ›
- Capacity control systems ›
- Protective screens ›

## Support with health, safety and compliance

- Return to work safety review ›
- Return to work assurance services ›
- Back to work eLearning package ›
- Return to work guidance, assessment, eLearning and consultancy ›
- Driver wellbeing and safety ›
- Drug and alcohol screening ›





# Decontamination cleaning services from Bonasystems

Bonasystems offer various site cleaning and disinfection solutions, with their current focus being on assistance to businesses returning to work. Their specialist cleaning and treatment service aims to create safe workplaces, protecting the wellbeing of work teams and customers.

Professional cleaning services include:

## **Deep Clean Disinfection**

Hand and mechanical cleaning using chemicals to remove dust and grime.

## **Treat and Protect**

Antimicrobial spray to decontaminate surfaces. Bonasystems also provide specialist professional cleaning products.

[Find out more](#)

Contact 01442 927 100, or email [aviva@bonasystems.com](mailto:aviva@bonasystems.com)





## Infection control services from Orbis

Infection control is the process used to disperse a specialist cleaning agent to eradicate bacteria, viral and fungal infections that are both airborne and surface based.

Orbis uses a vapourisation treatment that disperses non-toxic, non-corrosive disinfectant into the air killing 99.999% of known viruses, bacteria and fungi, including Coronavirus, by destroying the DNA. The process includes wiping down hard surfaces to remove any RNA traces.\*

Orbis have the capacity to suggest a type of clean bespoke to individual site usage and requirements.

Other back to business services from Orbis include:

- Temperature Monitoring Access Control – integrated facial recognition and temperature monitoring
- Return to work inspection services
- Protection for unoccupied properties

\*Orbis: <https://www.orbisprotect.com/aviva-specialist-partner/>

[Find out more](#)

Contact Lisa Hampton on 07966 559 152 / 0333 150 0424 or email [aviva@Orbisprotect.com](mailto:aviva@Orbisprotect.com)



# Disinfection and infection control services from VPS

VPS provide anti-viral disinfecting services that are suitable for both property and vehicles using non-toxic fogging.

Their disinfection service utilises a treatment known as fogging or misting, whereby machines can fill rooms or vehicles with a fine mist of disinfecting particles. The residue left by this treatment continues to have anti-viral properties for up to seven days after the initial treatment.\*

Other back to business services from VPS include:

- Return to work site inspection services
- Protection for partially unoccupied properties

\*VPS Group: <http://www.vpsgroup.com/aviva>

[Find out more](#)

Contact 0161 300 5017 or email [aviva@vpsgroup.com](mailto:aviva@vpsgroup.com)





# Social distancing and hazard protection products from DENIOS

Social distancing is particularly relevant in the current environment. DENIOS are specialists in the design, manufacture and supply of hazardous materials storage and handling solutions.

DENIOS offer a range of environmental protection and work safety products supporting customers from all industries.

## Products include:

- Social distancing floor marking tape
- Hazard warning anti-slip mat tape for the quick removal and marking out of hazardous areas
- Flexible belt barriers to aid segregation and social distancing
- Non-touch waste solutions with slip resistant surfaces to avoid direct touching

[Find out more](#)

Contact Claire Reece-Evans on 01952 811991 or email [clr@denios.co.uk](mailto:clr@denios.co.uk)



# Personal protective equipment from Arco

Arco have a team of highly qualified experts who will work in partnership with you to ensure that your workplace is safe and compliant.

## Covid-19 Specific PPE Solutions

Arco can provide expert advice about purchasing PPE during the Covid-19 pandemic, including a summary of the EU recommendations, and a look at the correct respiratory protective equipment or face masks for particular needs. They also provide a range of sanitising products.

Typical PPE items they are able to provide include:

- Disposable coveralls
- Disposable aprons
- Type II facemasks
- Type IIR facemasks
- Washable face masks
- Disposable nitrile gloves
- Disposable vinyl gloves
- Safety goggles
- Safety specs
- Face shields
- Hand sanitisers
- Paper wipes
- Cleaning/sanitising wipes

[Find out more](#)

Email Gerard Gibbons on [Gerard.gibbons@arco.co.uk](mailto:Gerard.gibbons@arco.co.uk)





# Elevated temperature checking solutions from PASS

PASS is a key supplier of thermal imaging solutions. They have a range of handheld and fixed thermographic cameras to provide non-contact checking for elevated body temperature. PASS offer a range of different specifications to suit varying business needs.

## PASS Thermal Technology

- Measures temperatures in real time
- Alarm function with audio alert when elevated temperature detected
- Versatile and accurate access control
- Face recognition capability
- Rapid deployment options
- Combined metal detecting door and thermal camera option

[Find out more](#)

Contact David Atkins on 01642 626 14 or email [dave@pass.co.uk](mailto:dave@pass.co.uk)





# Capacity control systems from SECOM

SECOM plc are specialists in providing tailored solutions in CCTV, fire and intruder alarms and have a number of products that are tailored to provide specific solutions in the current climate.

## Capacity Control

The system utilises 4D IR technology to accurately monitor the flow of customers and employees in and out of a business, with prominent monitors and displays that inform customers when it is safe to enter and when they must wait for admittance. This reduces the need for manned security at the front door.

## Secom Announce

Announcements are delivered via an intelligent IP speaker, allowing businesses to transmit social distancing and good hygiene reminders, as well as any other bespoke messaging. This is a cost-effective alternative to in-store chaperones, keeping staff safe and allowing them to focus on other areas of the business.

## Thermal Imaging Technology

SECOM can also offer elevated temperature detection via fixed or portable thermal imaging camera technology. Bespoke facial recognition linked with access control can be provided.

[Find out more](#)

Contact 0345 601 5214 or email [aviva@secom.plc.uk](mailto:aviva@secom.plc.uk)



## Protective screens for business premises from Selectamark

The SelectaScreen range of protective screens is designed and made in the UK for the purpose of protecting customers and staff from the transmission of viruses.

There are a variety of fixed and free-standing screen types available for a wide range of business types.

Other back to business services from Selectamark include:

- SelectaDNA Asset Marking Kits and Visible Marking
- SelectaDNA Intruder Spray System
- BikeRegister Security Marking & Registration Kits

[Find out more](#)

Contact 01689 860757 or email [aviva@selectamark.co.uk](mailto:aviva@selectamark.co.uk)



# Return to work safety review from RoSPA

Royal Society for the Prevention of Accidents is an independent charity with more than 100 years' experience in saving lives by promoting safe and healthy practices. One key area for RoSPA is the provision of safety advice and with this in mind, they are able to offer a specific return to work safety review.

## **Covid-19 Back to work safety review from RoSPA**

RoSPA's return to work review will give businesses peace of mind to open their doors and others the confidence to go through them.

Businesses will receive an onsite visit, in line with social distancing guidance, by one of RoSPA's nationwide safety experts. RoSPA will then issue a report, detailing the areas that the business is currently addressing, as well as those areas that require attention. Upon completion a RoSPA-branded certificate will be produced for businesses to display at their workplace entrance and on their website.

[Find out more](#)

Contact 0121 248 2052 or email [avivahelp@rospa.com](mailto:avivahelp@rospa.com)







## Returning to work assurance from Bureau Veritas

Bureau Veritas are a testing, inspection and certification services company that provides a number of services to support businesses in managing health, safety and risk.

### **Return to work assurance solutions pack**

An independent assurance of a safe return to work during Covid-19. During this extremely challenging time, Bureau Veritas offer the independent assurance of safety and compliance that customers and colleagues need to restart a business during Covid-19.

This includes:

- An independent assessment of your readiness to re-open business premises
- Issuing a Restart your Business assurance certificate if full compliance status has been achieved
- Full traceability for your customers and staff via a public website, which offers real-time updates as new sites are granted assurance

[Find out more](#)

Contact 0345 600 1828 or email [aviva.specialistinspections@uk.bureauveritas.com](mailto:aviva.specialistinspections@uk.bureauveritas.com)



# Back to work eLearning from Safety Media

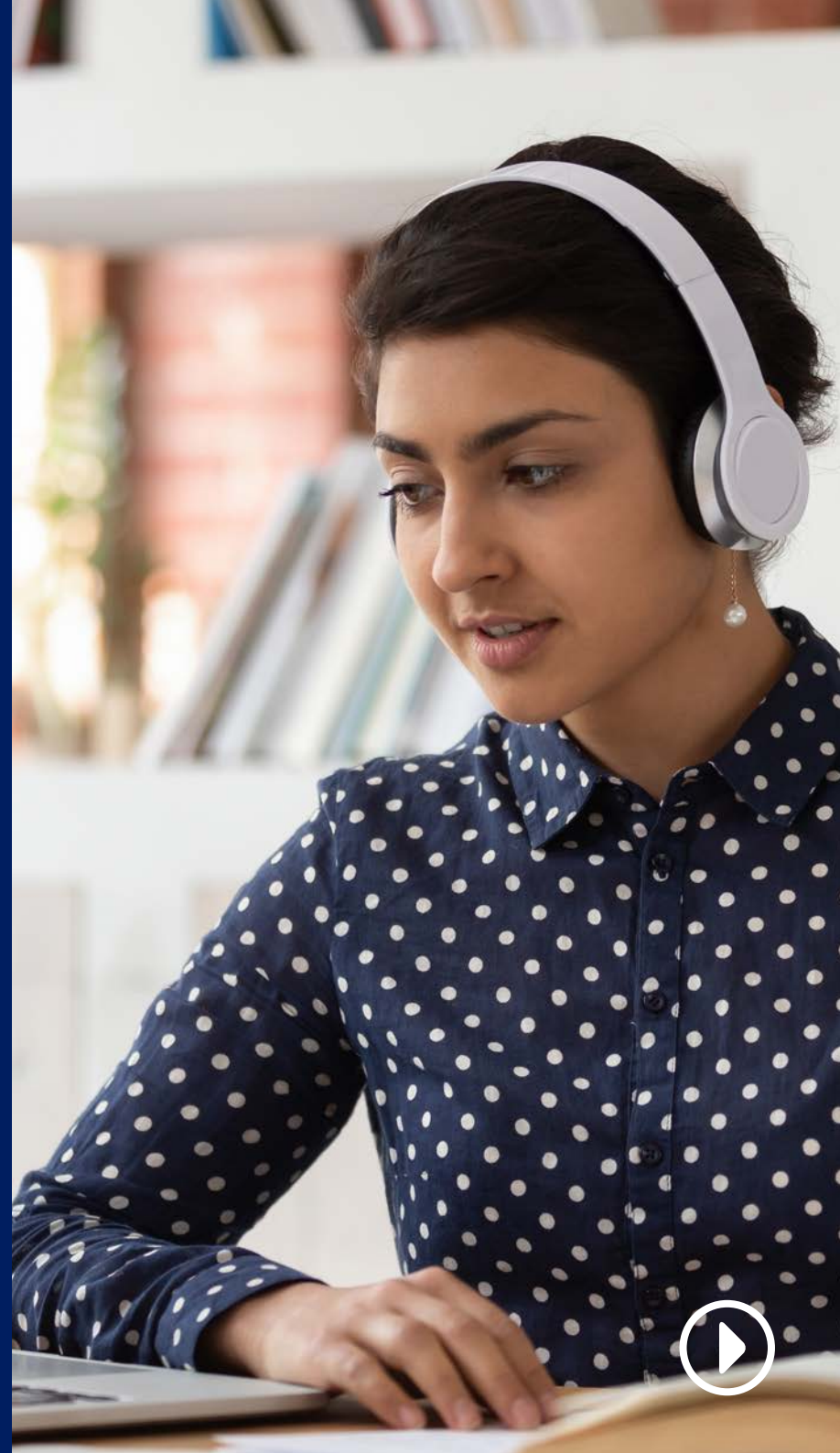
Safety Media offer an online Health & Safety platform that supports delivery and recording of integrated training solutions. Their wide range of services include eLearning training solutions, safety training DVDs, Health & Safety, posters and safety booklets.


## **Business Resilience eLearning Library**

Safety Media have created a back-to-business package of 40 training courses which includes newly built, and updated, courses to directly address and support the return to work response for all businesses – for employees, managers and business owners.

[Find out more](#)

Contact Jon Fisher-Cooke on 0207 592 8481 or email [aviva@safetymedia.co.uk](mailto:aviva@safetymedia.co.uk)





# Return to work guidance, assessment, E-Learning and consultancy from Cardinus

Cardinus delivers safety and compliance risk management solutions. They can support your business with information, guidance, advice and solutions for health and safety during the Covid-19 pandemic.

## **Return to Work Guidance, Risk Assessment Templates and Checklists**

Information, guidance, advice and solutions for health and safety during Covid-19.

## **Temporary Homeworking E-Learning Course**

To help temporary homeworkers to understand the health risks of home working and take proactive steps to address them.

## **Transitional Working E-Learning Course**

As employees transition from the workplace to working from home and back again, this course helps to reinforce learning and manage safety communication.

## **Consultancy Return to Work Programme**

Working with businesses to prepare a return to work programme.

[Find out more](#)

Contact Ryan Brittain on 0207 469 0200 / 07793 411401 or email [ryan.brittain@cardinus.com](mailto:ryan.brittain@cardinus.com)





# Driving safely with Drive iQ

Driver wellbeing is at the forefront of this innovative company. Drive iQ have produced an app-based programme specifically aimed at supporting the wellbeing of drivers in the workplace.

## Drive iQ App

An app-based wellbeing programme designed to put the driver in control of their daily travel experience.

Evidence-based science is used which allows users to become their own behaviour coach:

- coaching modules
- setting goals
- creating personal coping strategies
- tracking weekly progress.

Over time, the Drive iQ technique aims to build small habit changes into sustainable and positive outcomes.

[Find out more](#)

Contact 0208 123 5140 or email [enquiries@driveiq.com](mailto:enquiries@driveiq.com)





## Managing the return of your workforce with D.tec International Ltd

D.tec are an established and experienced company providing fully certified, Home Office approved, drug and alcohol screening and detection kits to help support the health, safety and wellbeing of your employees.

### **Drug testing kits, breathalysers and associated consumables**

D.tec supply many different types of drug and alcohol testing equipment and are the sole distributor in the UK and Ireland for the Securetec range of the instant readout disposable drug detection products, DrugWipe and DrugID.

Full training can be provided in the use of all products. Recalibration services of existing equipment can be provided to keep your device within the manufacturer's specification.

[Find out more](#)

Contact Olivia Brown on 0800 371 898 or email [olivia.brown@dtectinternational.com](mailto:olivia.brown@dtectinternational.com)





# Protecting your property

Resuming operations as safely as possible for you, your employees, and the public is a challenge all businesses need to take seriously. For businesses that have been through a significant period of closure, steps will need to be taken to ensure the premises comply with any new requirements and the implementation of good practice guidelines.

Forensic security marking products and solutions



Return to work site inspection and unoccupied property protection



Vehicle and plant tracking



Drone technology services





# Forensic security marking solutions from Selectamark

A leading supplier of security marking and asset identification solutions which deter theft and help recover stolen property. With changing working patterns including increased levels of valuable equipment at home and how people travel to and from work, Selectamark offer a number of products to secure your property.

Key products include:

## **SelectaDNA Asset Marking Kits and Visible Marking**

Security marking to protect your assets from theft including homeworking kit and mobile devices.

## **SelectaDNA Intruder Spray System**

Protection for accumulation of high-value goods stored in unoccupied properties. The intruder spray system can link into your existing alarm system.

## **BikeRegister Security Marking & Registration Kits**

Uniquely identifies bicycles and e-Bikes to deter theft and enable the police to trace recovered bikes back to their owners. BikeRegister is the national cycle database used by all UK police forces.

Other back to business services from Selectamark include:

- Protective screens for business premises

[Find out more](#)

Contact 01689 860757 or email [aviva@selectamark.co.uk](mailto:aviva@selectamark.co.uk)



# Return to Work Site Inspection and Unoccupied Property Protection from Orbis

Orbis have an experienced nationwide capability for the provision of vacant property protection and management.

## Property Services

A comprehensive solution for all property types including clearance, specialist cleaning, pest control, mould and graffiti removal.

## Property Inspections

Regular property inspections ensure properties are safe, secure, maintained and compliant with legal and insurance requirements.

## Security

Wide ranging security options including temporary or permanent screens, fixed or rapid deployment CCTV & alarm solutions and complete perimeter security.

Other back to business services from Orbis include:

- Infection Control
- Temperature Monitoring Access Control – integrated facial recognition and temperature monitoring

[Find out more](#)

Contact Lisa Hampton on 07966 559 152 / 0333 150 0424 or email [aviva@Orbisprotect.com](mailto:aviva@Orbisprotect.com)





## Return to work site inspection and unoccupied property protection from VPS

VPS are an established company in securing, maintaining and managing property across a wide range of customer and industry sectors, providing risk management and security solutions on property and construction sites nationwide.

### **Vacant Property Security**

VPS can offer fully integrated, cost effective solutions to secure vacant properties including:

- Smart Towers and Smart Alarms to protect vacant sites
- A range of innovative steel security products to protect against unauthorised entry

### **Vacant Property Services**

VPS can clean and clear sites and remove hazards, keeping them in working order ready for re-occupancy.

### **Vacant Property Inspections**

VPS offer vacant property inspection services utilising the VPS Inspections IQ App.

[Find out more](#)

Contact 0161 300 5017 or email [aviva@vpsgroup.com](mailto:aviva@vpsgroup.com)







## Motor vehicle and plant tracking solutions with VUEtrack

VUE offer tools to improve driver behaviour ranging from 3G connected vehicles, CCTV and tracking, through to telematics equipment, all combined with secure software solutions.

### **VUEtrack-magnetic**

VUEtrack-magnetic, from the VUE Group, is a magnetic long-life battery-powered GPS tracking unit.

This tracking unit provides the motor trade industry greater peace of mind during unaccompanied test-driving of vehicles.

It also has a place in tracking a wide range of other vehicles and plant in many industries.

VUEtrack-magnetic is part of the VUEtrack range. Each unit in the VUEtrack range offers live GPS tracking, speeding alerts, toll and congestion zone alerts, alerts if the vehicle travels beyond a certain distance (geofencing in any shape), and a log of the address where the vehicle is parked.

[Find out more](#)

Contact Michelle Murphy on 0161 877 2257 option 1 / 07824 565 912  
or email [aviva@vue-cctv.co.uk](mailto:aviva@vue-cctv.co.uk)



# Drone technology solutions from Bureau Veritas

Bureau Veritas offer innovative solutions by utilising drone technology.

Businesses face many challenges from lockdown and return to work and drones can be deployed safely, efficiently and effectively on a wide range of tasks.

The benefits include compliance, improved management of risk, supporting circumstances on social distancing and reduced capacity of personnel working in close proximity.

Drone technology services include:

- Aerial Surveys
- Internal Surveys
- 3D Mapping
- Confined Space Surveys
- Roof Condition Assessment and Surveys

[Find out more](#)

Contact 0345 600 1828 or email [aviva.specialistinspections@uk.bureauveritas.com](mailto:aviva.specialistinspections@uk.bureauveritas.com)



# Staying protected with Aviva

Risk is a factor in every organisation. The form it takes varies from sector to sector and business to business, but it's a constant that demands serious consideration.

Our team can work alongside you to understand, analyse and help to minimise the threats and exposures that arise in any business, and put into action sensible measures to control them.

Take a look at the sectors and wide range of risks Aviva Risk Management Solutions can address to protect businesses from uncertainty.

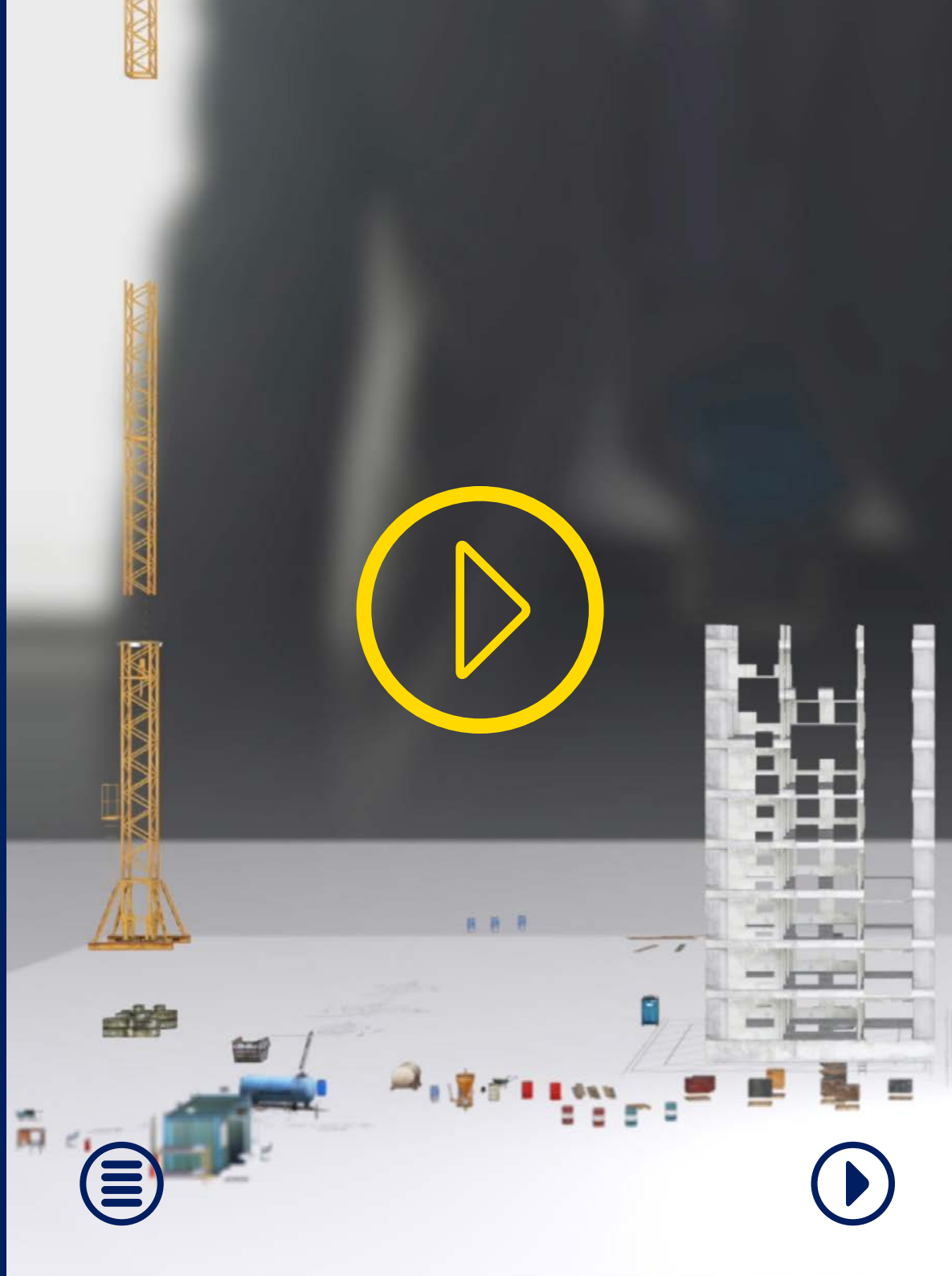
Support includes:

- Loss Prevention Standard Library
- Webinars
- Virtual Risk Management
- Back to Business podcasts

[Aviva Risk Management Covid-19 hub](#)

[Aviva Risk Management Specialist Partners](#)

[Aviva Risk Management solutions](#)







If you'd like more information or assistance with addressing the risks associated with Covid-19, visit Aviva Risk Management Solutions or contact us at [riskadvice@aviva.com](mailto:riskadvice@aviva.com)

This document contains general information and guidance. It is not intended to be specific advice and should not be relied on as such. It may not cover every risk, exposure or hazard that may arise and we recommend that you obtain specific advice relevant to your circumstances. We accept no responsibility or liability in respect of any person who may rely upon this document.

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